Quality Care for Diabetes in Scotland Diabetes Action Plan 2010 NHS Lanarkshire Progress Report March 2011

Report completed by: Helen Alexander Report date: 19th April, 2011

Action Point (Summary)	Month	Measured by	Comments on Progress	R A	G	*
3.3.1 Initiatives will be undertaken to promote	December 2011	For people with diabetes a) 80% will have a recorded foot	a) Foot risk score recorded for 53% in January 2011.			
prevention of foot problems		risk score in previous 15 months. b) 80% have documented evidence of having received information relevant to their foot risk.	b) Enhanced service includes provision of this information	*		
3.3.2 There is an identified individual with a responsibility for educating and supporting primary care podiatrists	April 2011	Individual is in place	Duncan Stang takes a lead on this locally as well as nationally.			*
3.5 Initiatives will be taken to promote optimal kidney function	September 2011	Referral guidelines between diabetes and nephrology services are published and available to all clinicians	Guideline being finalised.		*	
3.6.1 Positive pregnancy experiences will be promoted	April 2012	 a) Evidence that pregnancy awareness raising sessions for diabetes are available to primary care and secondary care teams b) Systems are in place to ensure appropriate retinal screening during pregnancy in accordance with SIGN 116 c) Evidence that programmes are in place to detect and treat gestational diabetes d) Post-partum lifestyle advice and regular screening is recorded for those who had gestational diabetes 	 a) Guideline being finalised, education sessions will be arranged to follow. b) Retinal screening service has facility for three month recall during pregnancy. c) Working with obstetrics re identification of patients. d) Gestational diabetes screens on SCI-DC will be used, lab links to SCI-DC imminent. 		*	
3.7.2 Diabetes MCNs will revise and update their needs analysis and review of services for minority ethnic communities	January 2013	A revised and updated minority ethnic needs assessment is published	Needs assessment questionnaire being widely distributed across BME communities at present.		*	
3.8.2 Each NHS board will develop and publish a transitional care plan with measurable outcomes	April 2012	 a) A transitional care plan is published b) Measurable outcomes to be determined by Paeds Lead 	Transition service model designed and being implemented, including educational outcomes and patient satisfaction measures		*	
3.9.1 There will be adequate training of staff in psychological skills	May 2013	The number of specialist staff in primary and secondary care who have attended a course (minimum duration one half day) on behaviour change over the last 2 years.	PID/PAD psychologist undertaking training at present. Evaluation includes process and outcome measures.		*	
3.9.2 National initiatives are developed and shared	April 2012	 a) MCNs identify an individual to link with PIDPAD b) An analysis of local resources for emotional support is available and posted on a patient-accessible website 	a) MCN Manager and Lead Clinician both link. b) Resources collated by PID/PAD psychologist, being posted on MCN web site.		*	

April 2011 2011 2011 2012 2012 2013 2014 2014 2015 2014 2015	Action Point (Summary)	Month	Measured by	Comments on Progress		R A	G	*
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Action Point (Summary)	Month	Measured by	Comments on Progress	R	A	G *
4.1.2 Organisations are able to communicate effectively through the development of a communications strategy	August 2011	 a) There is evidence that a patient event has been hosted to raise awareness of local services and research b) There is evidence that MCNs are working with patient representatives to develop and disseminate resources. 	a) Link with local support groups, presentations to Community Forums, patient information events planned. b) MCN Patient group critiquing information resources and will advise on dissemination.			*
4.2.1 An individual to coordinate professional education will be identified	April 2011	 a) The individual is in place b) There is evidence that there is ongoing patient involvement in the delivery of staff education programmes. 	a) Diabetes Service Manager b) Patients involved e.g. in all 'Diabetes Dilemmas' education sessions.			*
4.2.2 SDG and Diabetes MCNs will consider how to share best practice	December 2011	MCNs submit workplan and annual report to the SDG.	Workplan available, annual report due September 2011.			*
5.1.2 Diabetes MCNs should ensure that people living with diabetes are fully engaged in the MCN's activities	June 2011 April 2011	 a) There is evidence in the annual report that patients are involved in local service development b) The number of people attending a Diabetes voices programme is recorded 	a) Patient representatives on MCN groups, Patient Group advises on developments. b) One course completed, course now tailored to groups.			*
5.1.3.1 NHS Boards maintain the effectiveness of MCNs	April 2011	 a) There is a lead clinician in each board working with and supported by a manager. b) There is evidence that Boards and operating divisions consult with MCN representatives when planning diabetes service improvements c) The Board endorses the MCN's workplan 	a) MCN Lead Clinician and Manager in post. b) MCN leads diabetes service developments in conjunction with NHS Board and operating divisions. c) MCN workplan submitted to Clinical Quality and Modernisations Boards for approval.			*
5.1.3.4 NHS Boards will accredit their diabetes MCNs	September 2012	Accreditation by the NHS has been granted	Accreditation process being finalised.			*
5.1.4.1 Telehealth opportunities will be explored and solutions embedded into pathways of care	January 2013	Telehealth solutions are used where appropriate	DRS autograding being considered, SCI-DC patient-held record in use, patients participating in SCI-DC record access project.			*
5.1.4.2 Effective links will be developed with community pharmacy	June 2011	There is community pharmacy representation on MCNs or other evidence of engagement with colleagues in community pharmacy	Examples - Head of Prescribing involved with all guidelines, has advised on prescription cost savings, locality pharmacists involved in implementation of blood glucose monitoring guideline.			*

Dr Sue Arnott,
St Luke's Medical Practice, Carluke Community Health Centre,
40 Chapel Street, Carluke ML8 4BA.

Email
Tel. no.

Dr Sue Arnott,
St Luke's Medical Practice, Carluke Community Health Centre,
40 Chapel Street, Carluke ML8 4BA.

Susan.Arnott@lanarkshire.scot.nhs.uk
01555-752150

Diabetes MCN Manager

Dr Helen Alexander,
Red Deer Centre, Alberta Avenue,
Westwood, East Kilbride, G75 8NH

Email
Tel. no. 01355-593467

Dr Helen Alexander,
Red Deer Centre, Alberta Avenue,
Westwood, East Kilbride, G75 8NH
Helen.Alexander@lanarkshire.scot.nhs.uk
01355-593467

Lead Board RepresentativeAlan Lawrie,
Director, South CHP,
Strathclyde Hospital, Airbles Road, Motherwell, ML1 3BW.Email
Tel. no.Alan.Lawrie@lanarkshire.scot.nhs.uk
01698-245194

 Diabetes MCN website URL
 http://www.nhslanarkshire.org.uk/Services/Diabetes/Pages/Default.aspx

 Comments
 Web site in the process of being updated. Progress limited by factors unrelated to MCN.

Progress Report Key

Not Started R Amber A Green G Completed

(at risk) (some slippage) (on target)